

## Zelcore Terms of Service

**Last Updated:** October 24, 2024

**InFlux Technologies Limited** (“we”, “us”, “our”), as the provider of the **Zelcore** self-custody cryptocurrency wallet platform, is committed to providing our users with access to secure digital asset management and integration with third-party services. By using Zelcore, you agree to these **Terms of Service** regarding third-party services, the self-custody nature of the platform, and associated risks.

**Please note: These Terms of Service take precedence over any third-party disclaimers or terms presented within the Zelcore platform.**

### 1. Self-Custody Responsibility

Zelcore is a **self-custody cryptocurrency wallet**, meaning you are entirely responsible for the management and security of your private keys, wallet addresses, and digital assets. **Zelcore does not store, manage, or have access to your private keys, seed phrases, or passwords.** You are solely responsible for safeguarding this information.

Zelcore is designed to give you full control over your assets, which also means **full responsibility** for any loss, compromise, or unauthorized access to your wallet. **In the event that your private keys or passwords are lost, stolen, or compromised, Zelcore cannot assist in recovering your assets.**

### 2. Third-Party Services and Integration

Zelcore integrates various third-party services, including but not limited to:

- **Quickswaps** for market orders.
- API connections to centralized exchanges for full order books.
- Other crypto onramp, offramp, and swap services.

These services are owned and operated by independent third-party providers, not Zelcore. **We provide access to these services as a convenience for users**, but Zelcore does not control, endorse, or guarantee their availability, functionality, or security.

When using third-party services through Zelcore, **you agree that the respective provider’s terms and conditions apply.** However, **in the event of any conflict between these Terms and third-party terms, Zelcore’s Terms shall take precedence.**

### 3. No Liability for Losses or Discrepancies

Zelcore disclaims any and all liability for:

- **Loss of funds due to bugs, technical errors, or discrepancies** in the APIs or infrastructure connecting to third-party services.

- **Inaccuracies in displayed balances or transaction statuses**, which may arise due to delays in blockchain confirmations, network congestion, or errors in third-party service responses.
- **Discrepancies between quoted and actual transaction amounts** during exchanges, swaps, or other transactions. Cryptocurrency prices and exchange rates fluctuate rapidly, and Zelcore cannot guarantee that the rate quoted will match the rate finalized by a third-party service.
- **Loss of funds during transfers**: Sending cryptocurrencies to incorrect addresses or transferring assets using third-party services may result in the permanent loss of funds, and **Zelcore cannot recover these funds**.

Users are strongly advised to double-check all transaction details, including wallet addresses and amounts, before confirming any transaction. **Once a cryptocurrency transaction is broadcast to the network, it is irreversible.**

#### 4. Inherent Risks of Self-Custody and Cryptocurrency

Cryptocurrency transactions and the use of self-custody wallets inherently involve risk. By using Zelcore, you acknowledge the following:

- **You are solely responsible for the security of your private keys**: If you lose your private key, seed phrase, or password, you will permanently lose access to your digital assets. Zelcore cannot reset, recover, or access your account.
- **Cryptocurrency prices are volatile**: Market fluctuations can cause significant changes in the value of your assets. **Zelcore does not provide financial or investment advice** and is not responsible for any losses resulting from market volatility.
- **Blockchain transactions are irreversible**: Once confirmed, blockchain transactions cannot be undone. Sending assets to an incorrect address or engaging in a fraudulent transaction can lead to permanent loss of funds.
- **Technical risks and vulnerabilities**: The blockchain ecosystem is subject to technical vulnerabilities, including potential software bugs, network congestion, or attacks. **Zelcore disclaims any responsibility for technical failures** in third-party services or blockchain networks.

#### 5. Support for Third-Party Services

Zelcore offers no guarantees or warranties related to the third-party services integrated within the platform. **Our role is limited to providing access to these services through APIs, and Zelcore will not provide technical support for issues that arise from their usage.**

If you encounter any issues with a third-party service, **you are responsible for contacting the respective service provider's support team**. Zelcore is not responsible for troubleshooting, dispute resolution, or compensation for any service disruptions, errors, or discrepancies experienced with third-party platforms.

## 6. Privacy and Data Security

Once you initiate a transaction or service request through a third-party provider, **Zelcore is no longer responsible for the privacy and security of your data**. Any personal information, transaction details, or sensitive data processed by the third-party service falls under their privacy policies and practices.

Zelcore does not collect or store any user data related to private keys, seed phrases, or transaction histories. However, **third-party services may collect and use data based on their own terms**, and users are encouraged to review the privacy policies of third-party providers.

## 7. No Warranties

Zelcore and all third-party services integrated within the platform are provided on an “as-is” and “as-available” basis. **Zelcore disclaims all warranties, express or implied**, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

**Zelcore makes no guarantees regarding the accuracy, reliability, or availability of third-party services**, nor does it warrant the security or uninterrupted operation of these services. Users should understand that these services may experience outages, delays, or errors at any time.

## 8. Accuracy of Transaction and Balance Information

The information provided within the Zelcore platform, including transaction histories, balances, and price data, **may not always reflect the actual status of your assets or transactions**. This can be due to:

- Delays in blockchain confirmations.
- API or network errors.
- Discrepancies in third-party service data.

**Zelcore cannot guarantee the accuracy of displayed information**, and users should verify their transactions and balances using other trusted blockchain explorers or services.

## 9. Compliance with Local Laws

Users are solely responsible for ensuring that their use of Zelcore complies with applicable laws and regulations in their jurisdiction. Zelcore and **InFlux Technologies Limited** make no representation that the services provided are appropriate or available for use in all jurisdictions. **Zelcore cannot be held liable for violations of local laws** resulting from user actions.

## 10. Tax and Legal Obligations

Users are fully responsible for determining and fulfilling any tax obligations arising from their cryptocurrency activities. **Zelcore does not provide tax or legal advice**, and users are encouraged to consult with tax professionals to ensure compliance with applicable tax laws.

## 11. Security Best Practices

Zelcore emphasizes the importance of practicing strong security habits:

- **Always store your private keys and seed phrases securely:** Never share these with anyone, and store them in offline, secure locations.
- **Be cautious of phishing attempts and scams:** Zelcore will never request your private keys, seed phrases, or other sensitive information.
- **Regularly update your software:** Ensure that your Zelcore wallet is updated with the latest security patches and improvements to minimize vulnerabilities.

Zelcore cannot assist in recovering funds lost due to compromised private keys, phishing attacks, or user error.

## 12. Limitation of Liability

To the fullest extent permitted by law, **InFlux Technologies Limited**, its affiliates, and Zelcore will not be held liable for any direct, indirect, incidental, consequential, or special damages, including but not limited to financial losses, data breaches, or disruptions caused by third-party service providers, technical failures, or user error. **This includes any loss of funds due to bugs, discrepancies, API errors, infrastructure issues, or inaccuracies in transaction information.**

By using Zelcore and its third-party integrations, you acknowledge that cryptocurrency transactions carry significant risk, and **Zelcore is not responsible for any loss, damages, or inaccuracies arising from your use of the platform.**

*InFlux Technologies Limited*